

## Almindelige betingelser

**Baggrund.** Arrangøren arrangerer messer. Derudover stilles der lokaler til rådighed i forbindelse med disse. Disse almindelige betingelser gælder leje af standarealet og de af arrangøren øvrige tilbudte tjenester (tekniske og andre), herunder lokaleleje, medmindre andet specifikt er angivet. Hvis udstilleren overtræder disse almindelige betingelser eller andre særlige betingelser for tjenester, som arrangøren tilbyder, kan udstilleren med øjeblikkelig virkning udelukkes fra deltagelse i igangværende og kommende arrangementer.

**Aftalen.** Der foreligger en bindende aftale, når udstilleren modtager en ordrebekræftelse / underskriver aftalen, som også kan udgøres af arrangørens faktura. Såfremt ordrebekræftelsen afviger fra bestillingen, skal udstilleren meddele dette skriftligt senest 10 dage efter ordrebekræftelses- eller fakturadato. Hvis dette ikke sker, er arrangøren og udstilleren bundet af indholdet i ordrebekræftelsen/aftalen. Såfremt udstilleren påtaler afgivelsen inden for tidsfristen, skal arrangøren enten korrigere afgivelsen eller erklære aftalen ugyldig. Arrangøren tildeler udstilleren et standarealet baseret på brugen af udstillingshallerne samtidig med standens placering. Det skal således ikke anses for at være en afgivelse fra bestillingen, hvis den tildelte standplacering ikke stemmer overens med udstillerens ønsker. Såfremt ændringen indebærer, at standens størrelse ændres, har udstilleren ret til helt eller delvist at få refunderedet det beløb, der er betalt til arrangøren, men ikke ret til skadeserstatning eller anden erstatning. Arrangøren forbeholder sig retten til at flytte messen/udstillingen til et andet lokale, større eller mindre, hvis dette er begrundet i antallet af udstillere eller andre omstændigheder uden for arrangørens kontrol. Udstilleren må ikke komme ind på standen, før tilmeldingsgebyret og prisen for standen er fuldt betalt. Såfremt udstilleren ikke overholder den gældende betalingsplan, har arrangøren ret til at opsigte aftalen med øjeblikkelig virkning.

**Betalingsbetingelser.** Udstilleren forpligter sig til at betale et tilmeldingsgebyr svarende til 10 % ved bekraftelse af tilbuddet (medmindre andet er angivet i tilbuddet). Beløbet refunderes ikke i tilfælde af afbestilling. Det resterende beløb skal betales 60 dage inden messestart. I tilfælde af forsinkel betaling pålægges en morante på 2 % om måneden fra forfalddatoen. Arrangøren forbeholder sig også retten til at afhøste af forsinkel betaling at opkræve et rykkergebyr i henhold til svensk lov (1981:739) om godtgørelse for inkassomkostninger.

**Afbestilling.** Udstilleren har til enhver tid ret til omkostningsfrit at afbestille standen senest 10 dage efter modtagelse af første ordrebekræftelse (afsendelsesdato) eller første faktura (fakturadato). Ved senere afbestilling opkræves udstilleren 100 (et hundrede) procent af standlejen, medmindre andet er angivet i ordrebekræftelsen eller fakturaen. Det betalte tilmeldingsgebyr refunderes ikke under nogen omstændigheder.

**Brug af stand eller lokale m.m.** Standen skal være taget i besiddelse, senest 24 (fireogtyve) timer inden messen/udstillingen starter. Skulle dette ikke ske, har arrangøren ret til at bruge standen på anden vis. Udstilleren skal have gjort standen klar senest 12 timer før messestart. Standen må ikke tages i besiddelse, før tilmeldingsgebyr, standleje og eventuelle andre gebyrer i henhold til ordrebekræftelsen og eventuelle senere bestillinger er fuldt betalt. Visse tjenester, der skal udføres i arrangørens lokaler, såsom transporttjenester, løfte- og truckarbejde samt restaurant- og sikkerhedstjenester, skal altid leveres af arrangøren og betales af kunden. Arrangøren har ubetinget ret til at afvise en udstiller eller visse udstillede genstande, som af arrangøren anses for ikke at overholde den pågældende messes formål eller ikke opfylder rimelige kvalitetskrav. Såfremt en udstillet genstand af arrangøren ikke anses for at opfylde ovennævnte krav, er det udstillerens ansvar omgående og for egen regning at fjerne genstanden fra standen. Udstilleren har ikke ret til at kræve betalt standleje eller en del heraf refunderede eller til at modtage andre kompensationer fra arrangøren for omkostninger eller skader – direkte eller indirekte – der måtte opstå som følge af arrangørens beslutning i henhold til ovenstående. Standen eller lokalalet må hverken helt eller delvist stilles til rådighed for tredjepart uden tilladelser fra arrangøren. Udstilleren forpligter sig til at overholde gældende lovgivning og myndighedsbeslutninger og er selv ansvarlig for eventuelle tilladelser, licenser eller lignende, som denne skal bruge for at deltage.

### Det er ikke tilladt:

- uden arrangørens tilladelse at sælge varer på stedet mod kontant betaling eller modtage kontant forskudsbeløb
- uden arrangørens tilladelse at sprede reklamer uden for egen stand
- uden arrangørens tilladelse via skiltning på messeområdet at henvise til udstillinger uden for messeområdet
- at bedrive eller tillade politisk propaganda på standen eller inden for messeområdet
- at ordne stand, dekorationer, demonstrationer og salg på en måde, som strider mod Det Internationale Handelskammers regler om reklame, eller som generer andre udstillerne eller besøgende, og al mundtlig og skriftlig markedsføring skal være vederhæftig og i overensstemmelse med gældende markedsføringslovgivning
- at bedrive aktiviteter eller gennemføre demonstrationer, hvis støjniveauet arrangøren vurderer at have en negativ indvirkning på andre udstilleres mulighed for at demonstrere deres vare- eller tjenesteudbud
- uden tilladelse fra arrangøren at demontere hele eller dele af det, der er produceret på standarealet, inden messen slutter
- at udstille levende dyr, eksplorationsfarlige varer eller andet, som af arrangøren anses for upassende ud fra et sikkerhedsmæssigt synspunkt.

I tilfælde af overtrædelse af nogen af ovenstående bestemmelser kan arrangøren om nødvendigt træffe korrigende foranstaltninger for udstillerens regning.

**Udstillerens ansvar.** Udstilleren er ansvarlig for enhver skader, der måtte skyldes omstændigheder, der kan henføres til udstilleren eller dennes personale. Udstilleren er ansvarlig for design, opbygning, demontering og bortsættelse af messesstanden samt at holde den i bedst stand. Arrangøren betaler og udfører almindelig rengøring på messen/udstillingen. Det er udstillerens ansvar at sørge for den fornødne rengøring på den lejede stand. Udstillerens ret til adgang til standen ophører ved messens/udstillingens afslutning. Udstillerens skal efter messens afslutning efterlade messestanden i samme stand, som den blev overtaget fra arrangøren. Hvis arrangøren finder, at det er nødvendigt at genoprette standen, har arrangøren ret til at debitere udstilleren for omkostninger dertil. Såfremt der er efterladt genstande på standen, i lejede lokaler eller på arrangørens område efter sidste tilbageleveringsfrist, kan arrangøren få dem fjernet for udstillerens regning. Arrangøren har også ret til at tilbageholde udstillerens genstande, indtil der er sket fuld betaling. Arrangøren betaler og sørger for almindelige vagthold på messen/udstillingen. Såfremt udstilleren ønsker at supplere ordensvagterne med andet sikkerhedspersonale, såsom livvagter, skal disse først godkendes af arrangøren. Såfremt arrangøren mener, at der kræves særlige sikkerhedsforanstaltninger på grund af udstillerens deltagelse, skal udstilleren afholde omkostningerne dertil. Udstilleren skal have tegnet en udstillingsforsikring eller en tilsvarende forsikring, inden standen overtages. Såfremt arrangøren til stat eller kommune skal betale skat eller andre afgifter, som beregnes på basis af den enkelte udstilleres leje, eller andre afgifter for deltagelse, skal udstilleren godtgøre arrangøren herfor. Udstilleren skal holde arrangøren skadesløs for omkostninger, udgifter og skader, som arrangøren måtte pådrage sig som følge af udstillerens manglende opfyldelse af sine forpligtelser i henhold til aftalen.

**Arrangørens ansvar.** Såfremt arrangøren ikke kan stille en aftalt stand til rådighed, er udstilleren forpligget til at godtage de justeringer af placering og standarealet, som det efter omstændighederne med rimelighed kan forlanges. Såfremt arrangøren overhovedet ikke kan tilbyde et standarealet, har udstilleren kun ret til at få refunderedet betalt standleje og øvrige afgifter. Arrangøren er ikke ansvarlig for udstillerens genstande eller dekorationer på standen, unset om der er opstået skade som følge af fejl eller forsommelse fra arrangørens eller dennes personales side. Arrangøren er ikke ansvarlig for materialer, tøj eller udstyr, der tilhører udstilleren eller tredjepart, og som opbevares i lokaler, der stilles til rådighed af arrangøren. Såfremt der på grund af omstændigheder uden for arrangørens kontrol skulle ske indskrænkninger med hensyn til opvarmning, levering af elektricitet, vand, kommunikationsforbindelse, elektroniske eller webbaserede tjenester eller andre faciliteter, som arrangøren stiller til rådighed, er udstilleren ikke berettiget til at få refunderedet standleje, lokaleleje eller dele heraf. Udstilleren er heller ikke berettiget til nogen form for skadeserstatning. I tilfælde af indskrænkninger i henhold til ovenstående på grund af omstændigheder uden for arrangørens kontrol, er arrangørens ansvar begrænset til tilbagebetaling af beløb, som udstilleren allerede har erlagt for sådanne faciliteter. Såfremt der udarbejdes et katalog eller andre oplysninger om bestemte begivenheder, unset om det er i trykt eller elektronisk form, fraskriver arrangøren sig ethvert ansvar for eventuelle fejl deri. Arrangøren har heller ikke noget ansvar for et bestemt arrangementers kommercielle gennemslagskraft eller succes, antallet af udstillerne eller besøgende eller tilstedeværelsen af visse strategiske udstillerne. Arrangørens ansvar for skader eller tab i henhold til aftalen er begrænset til direkte skader eller tab svarende til et samlet beløb, udstilleren har erlagt til arrangøren, eller 5 prisbasisbeløb i henhold til svensk lov (1962:382) om almindelig forsikring. Erstatningsansvaret omfatter ikke indirekte skader som eksempelvis manglende omsætning og fortjeneste eller skader, som arrangøren ikke med rimelighed kunne have forudsæt.

**Force majeure.** Såfremt arrangøren ikke er i stand til at overholde den indgåede aftale med udstilleren som følge af krig, pandemier, mobilisering, myndighedstiltag, myndighedsbestemmelser, strejke, lockdown, naturkatastrofer eller brand, har arrangøren ret til at aflyse messen/udstillingen eller udsætte den, så længe den pågældende hindring varer. I så fald er udstilleren ikke berettiget til at få refundereden den erlagte standleje, men skal have fortrinsret frem for andre udstillerne ved tildeling af standarealet på en senere messe. Udstilleren frasiger sig retten til erstatning for omkostninger og udlæg, der måtte være opstået i forbindelse med en planlagt deltagelse i messen og/eller afglysing af messen.

**Øvrigt.** Udstilleren accepterer, at tilgængelige oplysninger om denne må videregives til tredjemand. Udstilleren accepterer, at arrangøren uden særlig tilladelse fra udstilleren fri kan foretage lyd- og/eller billedoptagelser af de produkter, budskaber, film, præsentationer, fremførelser, personer eller andet, som udstilleren præsenterer og viser på messen/udstillingen. Arrangøren har derefter ret til fri at bruge resultatet af sådanne optagelser til egne PR- eller markedsføringsformål. Arrangøren er selv ansvarlig for at indhente de nødvendige tilladelser til dette formål fra de berørte tredjeparter. Overskrifterne i disse almindelige betingelser er udelukkende beregnet som støtte for læsningen og påvirker ikke fortolkningen af betingelserne. Arrangørens undladelse af at gøre en rettighed i henhold til disse betingelser gældende skal ikke tolkes som en fragtsel af en sådan ret. Ej heller indebærer en eventuel fragtsel af en aftalt rettighed eller eftergivelse af en fordring, unset årsagen dertil, at arrangøren har frataget sig retten til senere at gøre denne aftalebestemmelse gældende. Twister om fortolkningen eller anvendelsen af parternes aftale og dermed forbundne retsforhold afgøres ved en almindelig domstol med Stockholms Tingsrätt som første instans. Svensk lov finder anvendelse på denne aftale.

## Terms and Conditions

**Background.** The organizer arranges fairs. In addition, premises are leased in connection with these. Exhibitors at trade Fairs organized by the Fair and, where applicable, lessors of premises as above (jointly "Exhibitors"), these general terms and conditions apply. These general terms and conditions apply to the rental of a stand and to all other services provided by the Fair, technical and other, including premises rent, unless otherwise stated. In the event of a conflict between these general terms and specific conditions for the service provided by the Fair, the latter shall take precedence.

**The agreement.** Booking of an Exhibition space for a Fair or rental of premises, as well as these conditions, regardless of the form of the booking through a special form drawn up for this purpose, via the Internet, by telephone, by fax or otherwise, is binding on the Exhibitor. The Fair has the right to try and, without justification, deny or set special conditions for the Exhibitor's participation in a particular event.

For the Fair, binding agreements arise as the Exhibitor is given an order confirmation, which can also be made up of the Fair's invoice. If an order confirmation deviates from the booking, the Exhibitor must make a written statement within 10 (ten) days from the date of the order confirmation / invoice. If this is not done, the Fair and Exhibitor are bound by the contents of the order confirmation. If the Exhibitor appeals for deviation within the said time, the Fair shall either correct the deviation or declare the agreement invalid. The Exhibitor's particulars, on the booking form or equivalent, about the location and size of the booth are only desirable. The Exhibition awards the Exhibitor final stand based on the use of the Exhibition halls, industry or interest classification. The timing of the notification is irrelevant in this regard. The Fair always has the right to adjust and redeploy the layout of the hall. Therefore, that the assigned stand location does not comply with the Exhibitor's wishes should never be considered as the order confirmation deviating from the booking. The Fair has the right to terminate the agreement with the Exhibitor in writing in the event of immediate termination in the event of the Exhibitor's delay in payment of payment.

**Payment terms.** The customer undertakes to pay a registration fee corresponding to 10%, in the event of a confirmed quote (if nothing else is mentioned in the quote). The amount will not be refunded in the event of cancellation. The remaining part is paid 60 days before the fair opens. In the event of late payment, default interest is paid from the due date at 2 percent per month. The organizer also reserves the right to charge a reminder fee in the event of late payment in accordance with the Act (1981: 739) on compensation for debt collection costs, etc.

**Cancellation.** The Exhibitor is always entitled to cancel the stand free of charge up to 10 (ten) days from the first receipt of the first order confirmation (sender date) or first invoice (invoice date). In the event of a later cancellation, the Exhibitor is charged 100 (one hundred) percent of the stand rent unless otherwise stated in the order confirmation or invoice. In no case will the registration fee be refunded. Installation site or premises may not be wholly or partly granted to another party without the permission of the Fair. The Exhibitor undertakes to comply with these general terms and conditions and other specific terms and instructions that may be issued by the Fair.

**Exhibitor's use of booth or premises etc.** The assembly site must have been occupied at least 24 (twenty four) hours before the Fair starts. Should this not happen, the Fair has the right to use the stand in other ways. The Exhibitor must have the display set up 12 (twelve) hours before the start of the Fair. The assembly site must not be taken into possession until the registration fee, stand rental and any other fees according to the order confirmation and, where applicable, subsequent orders are fully paid. The Exhibitor is responsible for the design, construction and decoration, as well as the dismantling, removal and cleaning of his booth. The Exhibitor shall keep his booth in the best condition and, at the request of the Fair, at his own expense, improve the same if the Fair considers it not to meet reasonable quality requirements. Leased premises must be well cared for and returned in the same condition as upon entry. The Exhibitor shall compensate for any damage which the Exhibitor or anyone for whom he is responsible for causing damage to the rented premises. Only items that are considered by the Fair to be in accordance with the current Fair's orientation and meet reasonable quality requirements may be exhibited. Should an exhibited item of the Exhibition not be considered to meet the aforementioned requirements, the Exhibitor is obliged to remove the item from the stand immediately and at his own expense. The Exhibitor does not have the right to recover the paid rent or part thereof, or to receive other compensation from the Fair for costs or damages - directly or indirectly - which may arise as a result of the Fair's decision as above. The Fair has an unconditional right to reject an Exhibitor or certain exhibited items. Rejection is at the Exhibitor's expense.

**The Exhibitor is not allowed to:**

- a) Without permission of the Fair, sell over the counter for cash payment or receive a down payment.
- b) Without the permission of the Fair, distribute advertising outside its own stand.
- c) without permission of the Fair, by signage within the Fair area, refer to Exhibition outside the Fair area.
- d) Conduct or allow political propaganda at the booth or elsewhere in the Fairgrounds.
- e) Arrange their booth, their decorations, demonstrations and sales in ways that are contrary to the International Chamber of Commerce.
- f) Conducting activities or conducting demonstrations that the Fair assesses through its sound level negatively affects the ability of other Exhibitors to demonstrate their range of products, goods or services

When leasing premises for commercial activities, special agreements must be made between the Exhibition and the Exhibitor. Exhibited goods may not be removed during an ongoing Exhibition without special permission from the Fair.

It is not permissible to exhibit live animals, explosive goods or anything else that the Fair designates as inappropriate from a security point of view. Exhibited goods shall be in accordance with the regulations of the competent authorities and / or the inspection body and shall, where necessary, be subject to the approval of such authorities or bodies. Exhibitors are reminded of their obligations in accordance with applicable working environment legislation. In the event of any breach of any of the above provisions regarding a particular Fair or conference, the Fair shall, if necessary, take corrective action at the Exhibitor's expense. After the Fair / conference Items left in the booth, rented out locally or within the Fair's area after the last relocation period, the Fair can be removed at the Exhibitor's responsibility and expense. As security for the fulfillment of all obligations to the Exhibition, which the Exhibitor has or will receive, the Exhibition has the right to contain the Exhibitor's objects until full payment is made.

**The Exhibitor's Responsibility.** The Exhibitor is responsible for any damages incurred due to the Exhibitor or his or her personnel attributable to the circumstances. If the Exhibitor violates these general terms or other specific terms and conditions of service provided by the Fair, he may with immediate effect be suspended from participation in ongoing and upcoming events. The Exhibitor shall also be responsible for the agreed rent. If it arises for the Fair to issue to the State or municipality taxes or other charges, calculated on the individual Exhibitor's rent or other fees for participation in the Fair or conference, the Exhibitor shall pay compensation to the Fair.

**Responsibility of the Fair.** If the Fair does not provide an agreed stand, the Exhibitor is obliged to submit to the adjustments in place and space which the circumstances may reasonably call for. If the Exhibition cannot offer a stand at all, the Exhibitor only has the right to reclaim paid stand rent and all other fees. The Fair is not responsible for items or decorations exhibited in the Exhibitor's booth, regardless of whether damage has been caused by errors or neglect of the Fair or by staff for whom the Fair is responsible. The Fair is not responsible for materials, clothing or equipment belonging to the Exhibitor or third parties and is stored in premises provided by the Fair. The Fair also has no responsibility for the commercial impact or success of a particular event, the number of Exhibitors or visitors, or the presence of certain strategic Exhibitors. If, due to circumstances beyond the Fair's control, restrictions on heating, supply of electricity, water, communication, electronic or web-based services or other facilities provided by the Fair occur, the Exhibitor is not entitled to recover stand rental, local rent or part thereof. The Exhibitor is also not entitled to any form of damages. In the event of a restriction as set out above due to circumstances within the Fair's control, the Fair's liability is limited to the reimbursement of compensation paid for such facilities to the Fair. In cases where directory or other compilation of information concerning a particular event is established, regardless of form, printed or electronic, the Fair disclaims all responsibility for any errors therein. The Fair is exempt from all liability for damages or damages as a result of failure to comply with these general terms or conditions stated herein, or approval by the Fair not obtained. The Exhibitor shall himself be responsible for and reimburse the Fair for all expenses and damages as a result. Should, as a result of war, riots or acts of terrorism, government action or omission, new or amended legislation, labor market conflict, blockade, fire, flood or accident of greater magnitude or other similar events, the Fair is required to postpone or postpone certain events, rent is not refundable. The Exhibitor owns as soon as the event can be held, the right of priority regarding the stand or, where applicable, the corresponding premises and exemption from the payment of registration fee. In addition, the Exhibitor is not entitled to any form of damages. The Fair's responsibility towards the Exhibitor is limited to what has been stated above, unless there is intentional or gross negligence. The Fair should never be responsible for the Exhibitor's indirect damages. The Fair's liability shall in no case exceed 5 (five) price base amounts in accordance with the General Insurance Act (1962: 382).

**Payment terms.** Registration fee, stand rental and other possible fees must be paid in advance, before the Fair in question.

**Force majeure.** If as a result of war, pandemics, general mobilization, special commitments on the part of the Swedish state or authorities, strike, lockout, natural disasters, fire or similar event, can not fulfill with the Purchaser concluded agreement, the Organizer shall have the right to cancel the fair / the exhibition or postpone it for as long as the said obstacle lasts. In this case, the customer is not entitled to a refund of paid stand rent, but shall be entitled to priority over other customers when allocating stand space to a later arranged trade fair. The customer waives his right to compensation for costs and expenses that may have arisen in connection with planned participation in the fair and / or cancellation of the fair.

**Other.** The Exhibitor admits that available information about him may be provided to third parties. The Exhibitor admits that the Exhibition may, without special permission from the Exhibitor, freely make audio and / or video recordings of the products, messages, films, presentations, presentations, persons or other representations of the Exhibitor or displayed by the Exhibitor at the Exhibition. The Fair then has the right to freely publish the results of such recordings for its own promotional or marketing purposes. The Fair itself is responsible for the necessary permits for such use by interested third parties. The headings in these general terms and conditions are intended to support reading only and should not affect their interpretation. Failure by the Fair to at any time invoke these terms shall not be construed as a waiver of such right. Nor will any remission of contractual rights or claims at any time, for whatever reason, mean that the Fair has waived the right to later invoke the same contractual provision. Disputes regarding the interpretation or application of the parties' agreements and related legal matters shall be settled by a public court with the Stockholm District Court as the first instance. Swedish law applies to the agreement.